

D.D.D. Calling, Inc.
Statement of Completing Carrier

Completing Carrier: D.D.D. Calling, Inc.

Carrier Class: Switch Based Reseller (SBR)

Compensation Status: D.D.D. Calling, Inc. will submit Payphone Service Provider compensation on its own behalf.

Facilities-based carriers routing toll-free and access code calls to D.D.D. Calling, Inc.:

CIC Carrier Name

0444 Global Crossing

Payphone compensation coordinator contact information:

Name: Jamal Lee

Mailing Address: 6300 Richmond Avenue
Suite 304

Houston, Texas 77057

Phone Number: 713-626-1661 Ext. 1027

Disputes: E-mail to pspdisputes@dddcalling.com

D.D.D. Calling, Inc.**Payphone Service Provider Compensation Dispute Resolution Procedures**

Payphone Service Providers and their respective aggregators must submit all disputes claims for payphone compensation via e-mail to pspdisputes@dddcalling.com. The submitting payphone service provider/aggregator must provide a brief description of the dispute along with supporting call detail in an acceptable industry standard format. Dispute claims must be submitted no more than 3 months after the FCC ordered due date for compensation payment for the disputed quarter. All dispute claims will be processed with a target resolution period that will permit any compensation adjustments to be submitted in the quarter immediately following the FCC ordered due date for compensation payment for the disputed quarter. Dispute claims will be internally investigated and validated against company tracking detail. All dispute claims that cannot be validated will be denied. In the event that a dispute claim is validated, a journal entry will be made reflecting the adjustment being applied so that it may appear in the next payphone compensation payment. In either event, a dispute claim resolution e-mail will be sent to the e-mail address listed as the Reply-To field in the original dispute e-mail.

D.D.D. Calling, Inc. System Audit Report

AUDIT

It is the intention of D.D.D. Calling, Inc. to submit Payphone Service Provider compensation on its own behalf.

In testing the accuracy of the D.D.D. Calling, Inc. payphone call tracking and reporting mechanism, we examined the procedures manual developed by D.D.D. Calling, Inc., made a series of test payphone and non-payphone calls (completed and non-completed). After following the procedures as outlined it has been determined that the D.D.D. Calling, Inc. payphone call tracking system accurately identified completed versus non-completed calls and positively determined which Payphone Service Providers are entitled to compensation on the completed payphone calls made.

The outline of procedures developed by D.D.D. Calling, Inc. which were tested by VictoriaSols:

- Verify active payphone compensation rates in the rates table
- Load IXC CDR data to PSP tracking database for working quarter
- Load Switch CDR data to PSP tracking database for working quarter
- Load payphone owner data received from industry recognized CDB database providers to PSP tracking database for working quarter
- Load back-billing payphone owner data to PSP tracking database for working quarter
- Filter non-switch processed completed payphone calls to compensation detail table as compensable
- Filter switch processed completed payphone calls to compensation detail table as compensable
- Update working quarter payphone owner ID field in compensation detail table from payphone owners table
- Evaluate back-billing payphone owner table for matches on recycle table
- Add working quarter detail to recycle table for un-matched ANI to payphone owner records for back-bill processing
- Create ANI payment summaries in working quarter's summary table
- Create payment detail data and quarter summary report data file for each payphone owner using the National Payphone Clearing House Industry Dump File format
- Print current quarter's payment summary for management detailing any payments for back-billing
- Print check request form for payphone owner check submissions
- Print payphone owner data accompanying instructions for payment submission
- Submit payment, data file detail, and reports for each payphone owner per their instructions
- Update database with payment confirmation codes for each payphone owner
- If shipping of data is required update database with shipping vendor and tracking number
- Write working quarter's database file to CD-ROM for archival purposes with an expiration date of no less than 18 months from the end of the working quarter

Compensable Payphone Call:

A payphone originating call receiving a positive answer at the location of which the calling party dialed as the final destination of the call.

Non-compensable Payphone Call:

A payphone originating call that does not receiving a positive answer at the location of which the calling party dialed as the final destination of the call.

Payphone Originating Calls:

Payphone Originating Calls are determined by the underlying IXC and are flagged in the respective Call Detail Record (CDR). D.D.D. Calling, Inc. filters payphone calls according to the underlying IXC individual specification.

Based on our review of D.D.D. Calling, Inc. procedures and data, it is our opinion that D.D.D. Calling, Inc. has the appropriate tracking and procedures implemented to accurately collect, report, and pay Payphone Service Provider compensation.

Auditor:

Rohit Rohatgi

VictoriaSols

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